

131

Route Guide & Hazard Awareness

***KINGSTON - NEW MALDEN - SHANNON CORNER
RAYNES PARK - WIMBLEDON - TOOTING BROADWAY***



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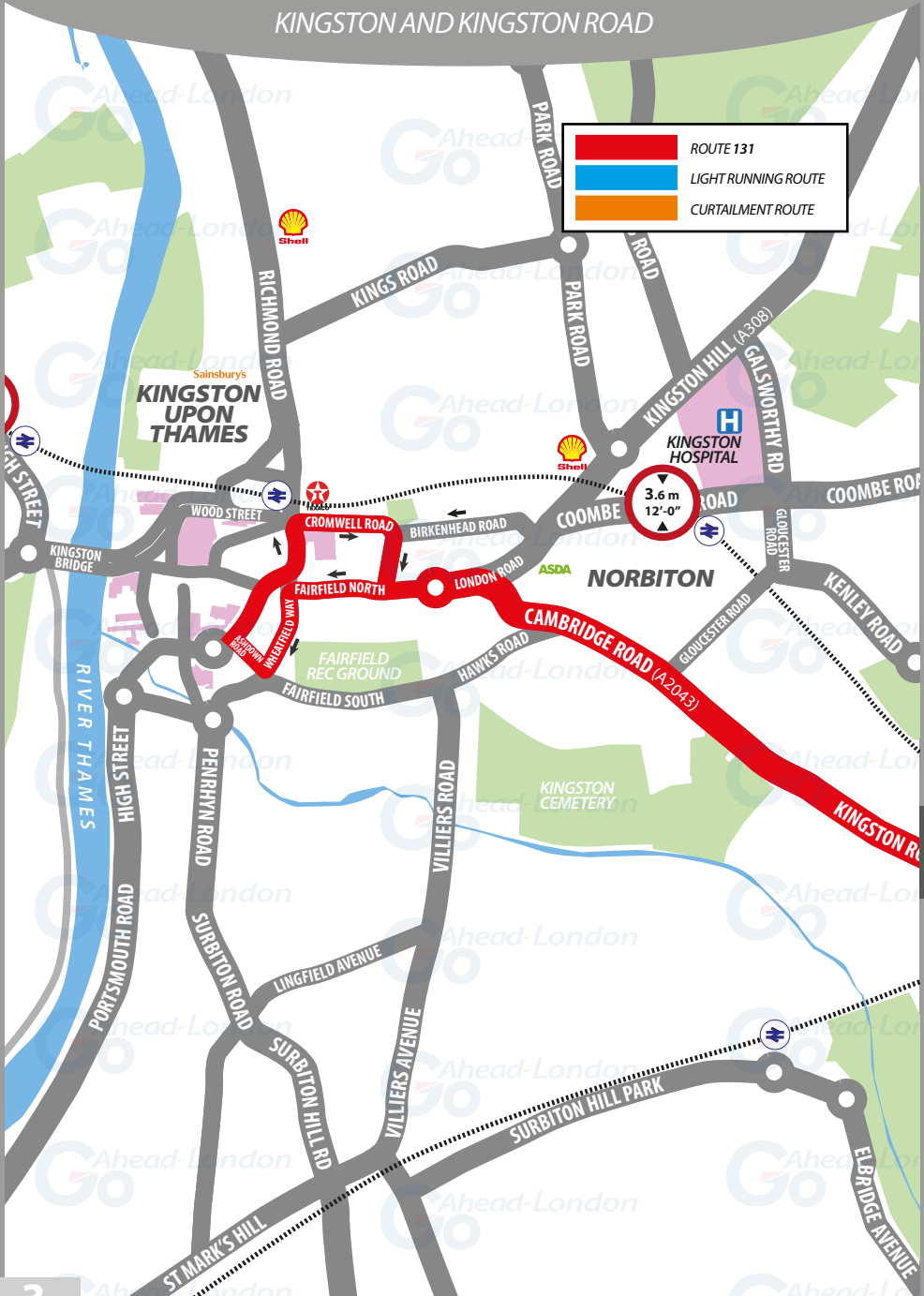
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ROUTE 131 MAP

KINGSTON AND KINGSTON ROAD

| | |
|---|---------------------|
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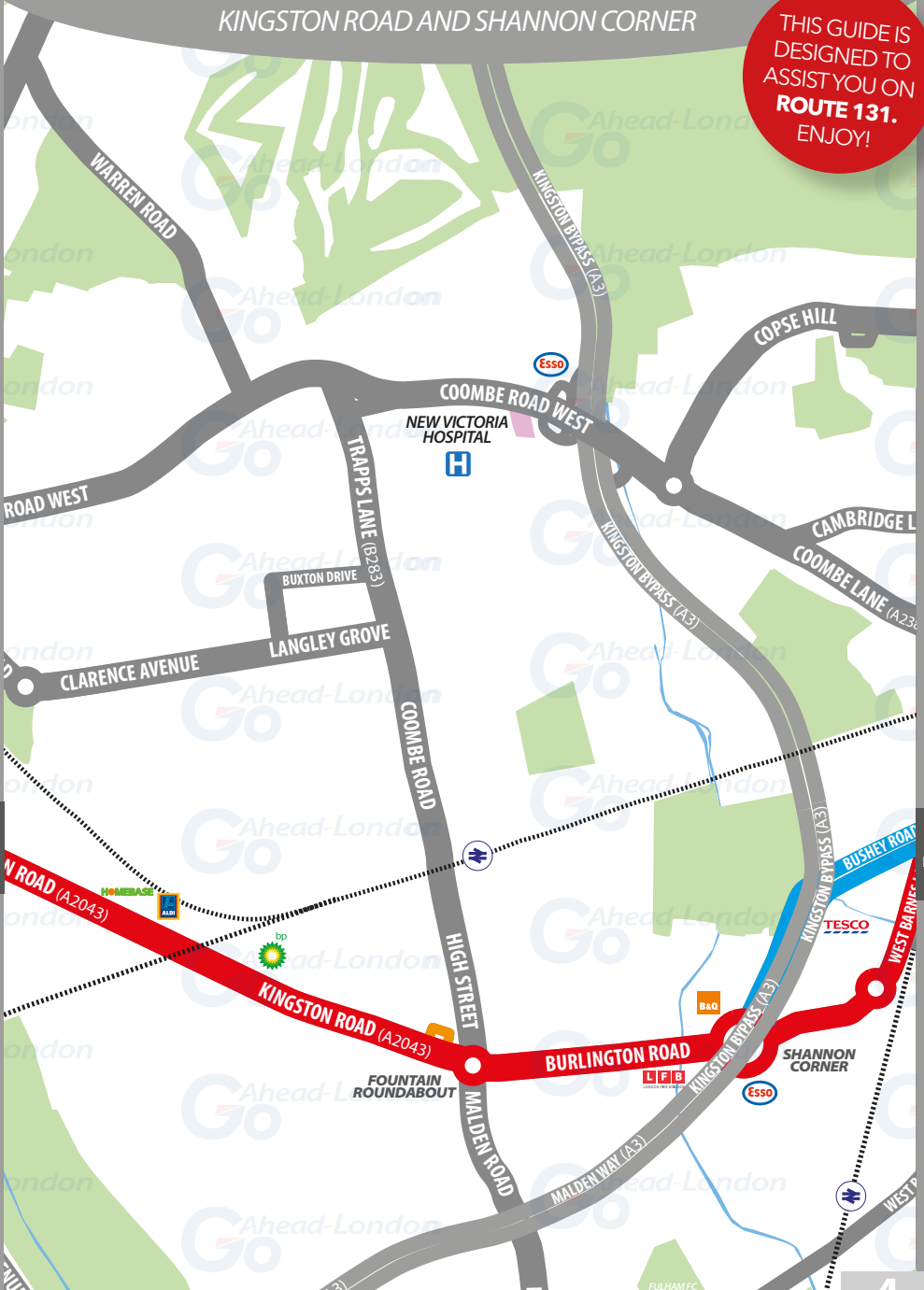


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ROUTE 131 MAP

KINGSTON ROAD AND SHANNON CORNER

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 131.
ENJOY!

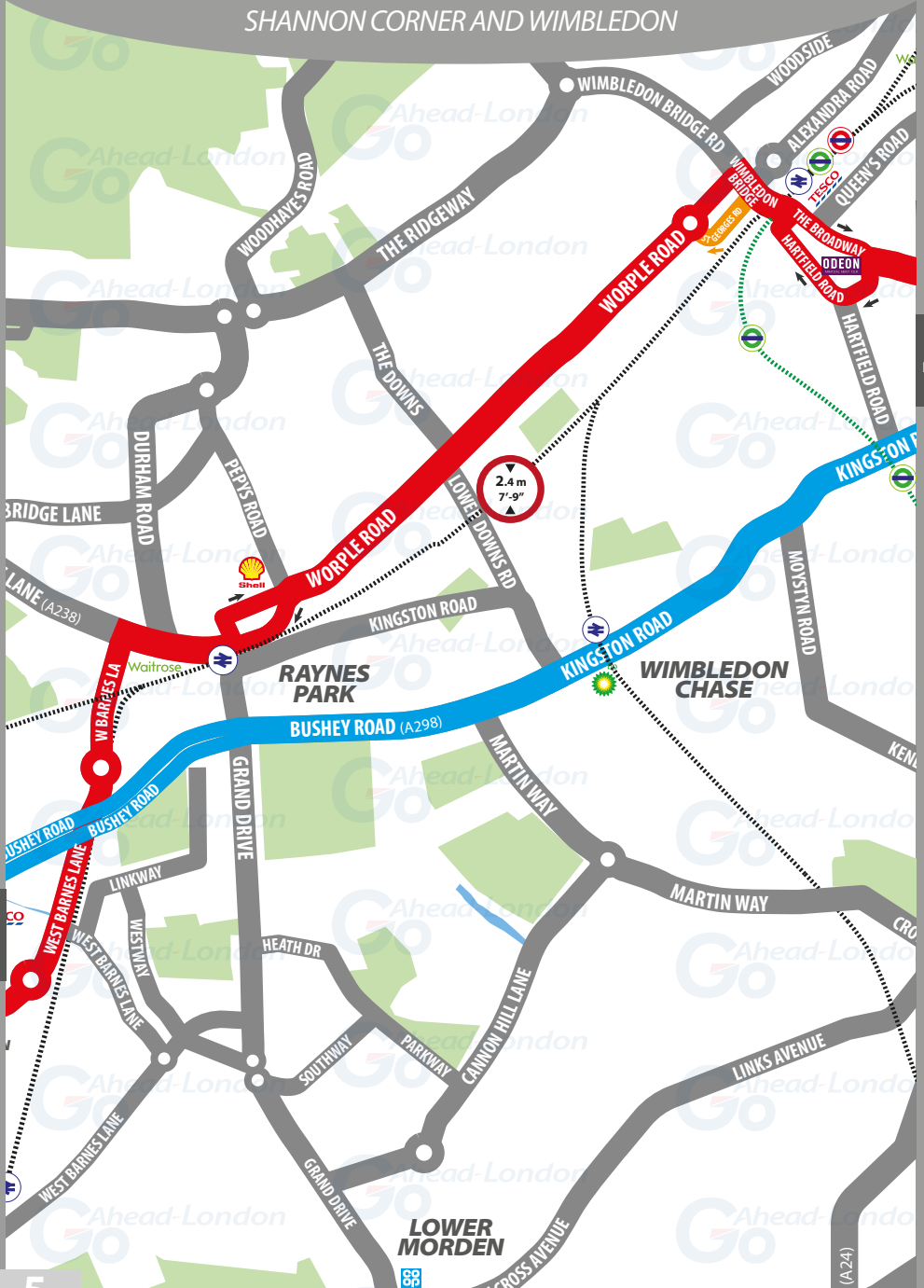


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ROUTE 131 MAP

SHANNON CORNER AND WIMBLEDON



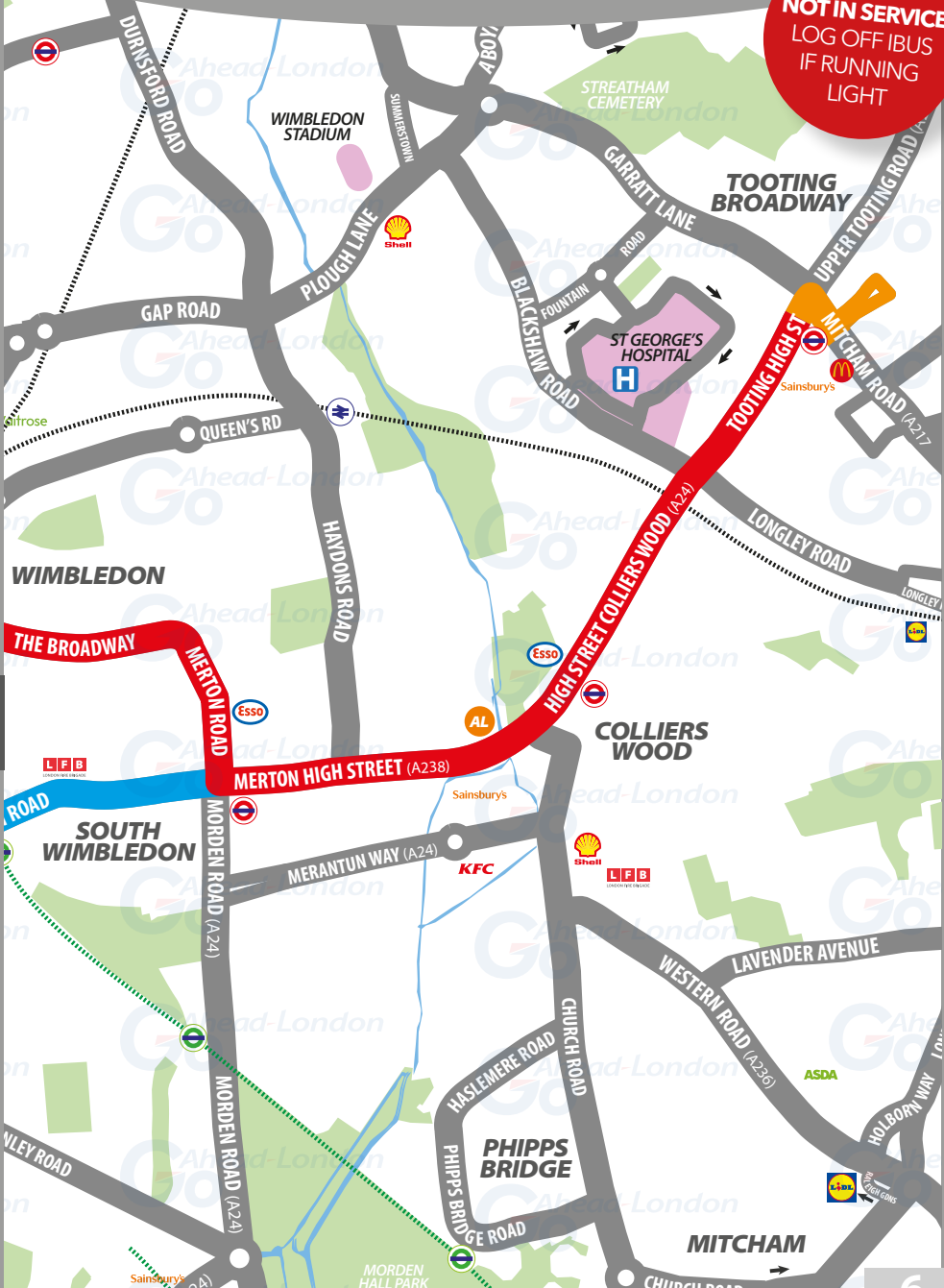
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ROUTE 131 MAP

WIMBLEDON AND TOOTING BROADWAY

BLINDS:
NOT IN SERVICE
LOG OFF IBUS
IF RUNNING
LIGHT



GO TO
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RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS:
NOT IN SERVICE
LOG OFF IBUS
IF RUNNING
LIGHT

TO TOOTING BROADWAY:

- At **garage**, turn left onto Merton High Street **A238**
- Continue ahead onto High Street Colliers Wood **A24**
- Continue ahead onto Tooting High Street **A24**
- At traffic light, turn right onto Mitcham Road (*Tooting Broadway Station*) **A217**
- Turn left onto Longmead Road to **stand**

FROM TOOTING BROADWAY:

- At **stand**, continue ahead on Longmead Road
- Turn right onto Mitcham Road **A217**
- At traffic light, turn left onto Tooting High Street (*Tooting Broadway Stn*) **A24**
- Continue ahead onto High Street Colliers Wood **A24**
- Continue ahead onto Merton High Street **A238**
- Turn right into **Merton Garage**



COOMBE ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

South of London Road in Norbiton

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO KINGSTON FAIRFIELD BUS STATION:

- At **garage**, turn right onto Merton High Street **A238**
- At traffic light, continue ahead onto Kingston Road (*South Wimbledon Station*)
- Continue ahead onto Kingston Road (*past Wimbledon Chase Station*) **A238**
- Continue ahead onto Bushey Road **A298**
- Follow road to the left onto Beverley Way (*do not use lane for A3*) **B282**
- At Shannon Corner roundabout, take 3rd exit onto Burlington Road **B282**
- At Fountain roundabout, take 2nd exit onto Kingston Road **A2043**
- Continue ahead onto Cambridge Road **A2043**
- At traffic light, turn left onto London Road **A308**
- Continue ahead onto Fairfield North **A307**
- Turn left into Fairfield Bus Station to **stand**

FROM KINGSTON FAIRFIELD BUS STATION:

- At **stand**, exit Fairfield Bus Station onto Fairfield North **A307**
- Turn right onto Wheatfield Way **A307**
- Turn right onto bus only lane (*towards Kingston Bus Station*)
- Turn right onto Cromwell Road
- Follow road to the right onto Queen Elizabeth Road **A307/A308**
- Turn left onto London Road **A307**
- At traffic light, turn right onto Cambridge Road **A2043**
- Continue ahead onto Kingston Road **A2043**
- At Fountain roundabout, take 2nd exit onto Burlington Road **B282**
- At Shannon Corner roundabout, take 1st exit onto Beverley Way **B282**
- Follow road to the right onto Bushey Road (*keep on right lane to Merton*) **A298**
- Continue ahead onto Bushey Road **A298**
- Continue ahead onto Kingston Road (*past Wimbledon Chase Station*) **A238**
- At traffic light, continue ahead onto Merton High Street (*South Wimbledon*)
- Turn left into **Merton Garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO TOOTING BROADWAY:

- At **stand**, exit Fairfield Bus Station onto Fairfield North **A307**
- Turn left onto Wheatfield Way and keep right **A307**
- Turn right onto Ashdown Road
- At junction, turn right onto Eden Street
- Continue ahead onto Clarence Street and turn right onto bus only lane
- Turn right onto Cromwell Road
- Follow road to the right onto Queen Elizabeth Road **A307/A308**
- Turn left onto London Road **A307**
- At traffic light, turn right onto Cambridge Road **A2043**
- Continue ahead onto Kingston Road **A2043**
- At Fountain roundabout, take 2nd exit onto Burlington Road **B282**
- At Shannon Corner roundabout, take 2nd exit onto Burlington Road **B282**
- At roundabout, take 1st exit onto Burlington Road **B282**
- Continue ahead onto West Barnes Lane (*level crossing on right*) **B282**
- Continue ahead onto West Barnes Lane (*under flyover*) **B282**
- At roundabout, take 2nd exit onto West Barnes Lane **B282**
- At traffic light, turn right onto Coombe Lane **A219**
- Follow road to the left onto Lambton Road (*Raynes Park Stn on the right*) **A238**
- Follow road to the right onto Worple Road **B235**
- At roundabout, take 2nd exit onto Worple Road **B235**
- At traffic light, turn right onto Wimbledon Hill Road **A219**
- Continue ahead onto The Broadway **A219**
- Follow road to the right onto Merton Road **A219**
- At traffic light, turn left onto Merton High Street (*South Wimbledon Station*) **A238**
- Continue ahead onto High Street Colliers Wood **A24**
- Continue ahead onto Tooting High Street **A24**
- At traffic light, turn right onto Mitcham Road (*Tooting Broadway Station*) **A217**
- Turn left onto Longmead Road to **stand**



LOWER DOWNS ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

South of Worple Road in Raynes Park

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO KINGSTON FAIRFIELD BUS STATION:

- At **stand**, continue ahead on Longmead Road
- Turn right onto Mitcham Road **A217**
- At traffic light, turn left onto Tooting High Street (*Tooting Broadway Stn*) **A24**
- Continue ahead onto High Street Colliers Wood **A24**
- Continue ahead onto Merton High Street **A238**
- At traffic light, turn right onto Merton Road (*South Wimbledon Station*) **A219**
- Follow road to the left onto The Broadway **A219**
- At traffic light, follow road left onto Gladstone Road (*one-way system*) **A219**
- Follow road to the right onto Sir Cyril Black Way (*via Bus Station*) **A219**
- Follow road to the right onto Hartfield Road **A219**
- At traffic light, turn left onto Wimbledon Bridge (*station on the right*) **A219**
- At traffic light, turn left onto Worple Road (*Ely's on the left*) **B235**
- At roundabout, take 2nd exit onto Worple Road **B235**
- Follow road to the left onto Pepys Road (*one-way system*) **A238**
- Keep right and continue onto Coombe Lane (*one-way system*) **A238**
- Continue ahead onto Coombe Lane **A238**
- At traffic light, turn left onto West Barnes Lane **B282**
- Continue ahead onto West Barnes Lane (*under flyover*) **B282**
- At roundabout, take 1st exit onto West Barnes Lane **B282**
- At junction, continue ahead onto London Road (*level crossing on left*) **B282**
- At roundabout, take 2nd exit onto Burlington Road **B282**
- At Shannon Corner roundabout, take 2nd exit onto Burlington Road **B282**
- At Fountain roundabout, take 2nd exit onto Kingston Road **A2043**
- Continue ahead onto Cambridge Road **A2043**
- At junction, turn left onto London Road **A308**
- Continue ahead onto Fairfield North **A307**
- Turn left into Fairfield Bus Station to **stand**



COOMBE ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

South of London Road in Norbiton

KINGSTON

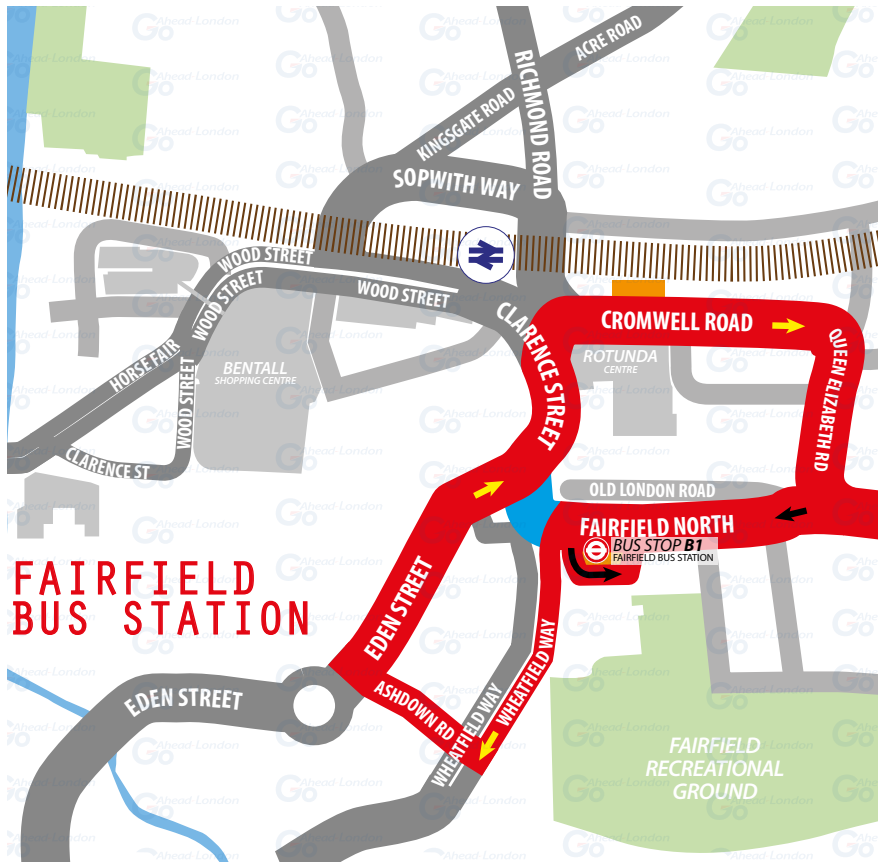
TERMINUS POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Tooting Broadway. Proceed from Fairfield North via Fairfield Bus Station to stand. Set down on Fairfield North at **BUS STOP B2**.

Towards Tooting Broadway. Depart via Fairfield Bus Station to Fairfield North. Pick up on Fairfield North at **BUS STOP B1**.

Private stand for seven buses in marked bays in Fairfield Bus Station on south side of Fairfield North. Buses must be fitted with an audible reverse warning device. **Blind display:** **KINGSTON**.



NEW MALDEN

CURTALMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Tooting Broadway. Proceed from Burlington Road via Fountain Roundabout, Kingston Road and Charnwood Close to stand. Set down on Kingston Hill at **BUS STOP G**.

Towards Tooting Broadway. Depart via Charnwood Close, Kingston Road and Fountain Roundabout to Burlington Road. Pick up on Kingston Hill at **BUS STOP F**.

Public stand for three buses in bay on north side of Kingston Road. **Blind display: NEW MALDEN, FOUNTAIN ROUNDABOUT.**



NEW MALDEN

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Tooting Broadway. Proceed from Burlington Road via Fountain Roundabout. Set down on Burlington Road at **BUS STOP G**.

Towards Tooting Broadway. Depart to Burlington Road. Pick up on Burlington Road at **BUS STOP F**.

Turning point only - Buses must not stand.

Blind display: *NEW MALDEN, FOUNTAIN ROUNDABOUT.*



NEW MALDEN

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Tooting Broadway. Proceed from Burlington Road via Shannon Corner. Set down on Burlington Road at **BUS STOP R**.

Towards Tooting Broadway. Depart to Burlington Road. Pick up on Burlington Road at **BUS STOP C**.

Turning point only - Buses must not stand. **Blind display:** **SHANNON CORNER**.



RAYNES PARK

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

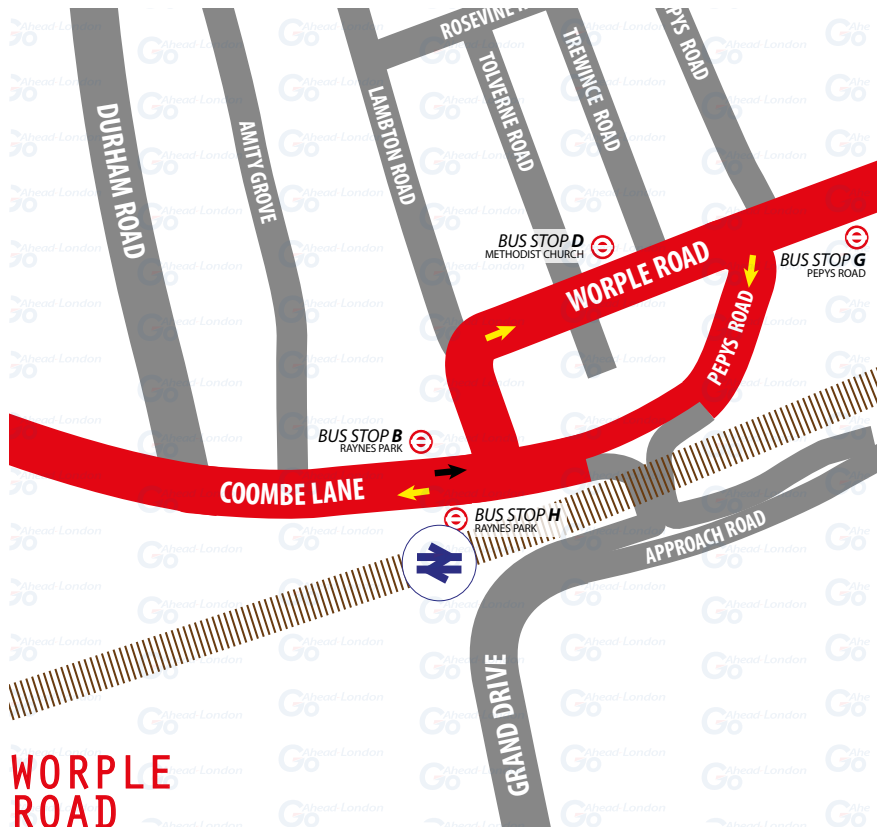
From Tooting Broadway. Proceed from Worple Road via Pepys Road, Coombe Lane and Lambton Road departing to Worple Road. Set down on Worple Road at **BUS STOP G**.

Towards Tooting Broadway. Depart to Worple Road. Pick up on Worple Road at **BUS STOP D**.

From Kingston. Proceed from Coombe Lane via Lambton Rd, Worple Road and Pepys Rd. Set down on Coombe Lane at **BUS STOP B**.

Towards Kingston. Depart to Coombe Ln. Pick up on Coombe Ln at **BUS STOP H**.

Turning point only - Buses must not stand. **Blind display: RAYNES PARK.**



WIMBLEDON

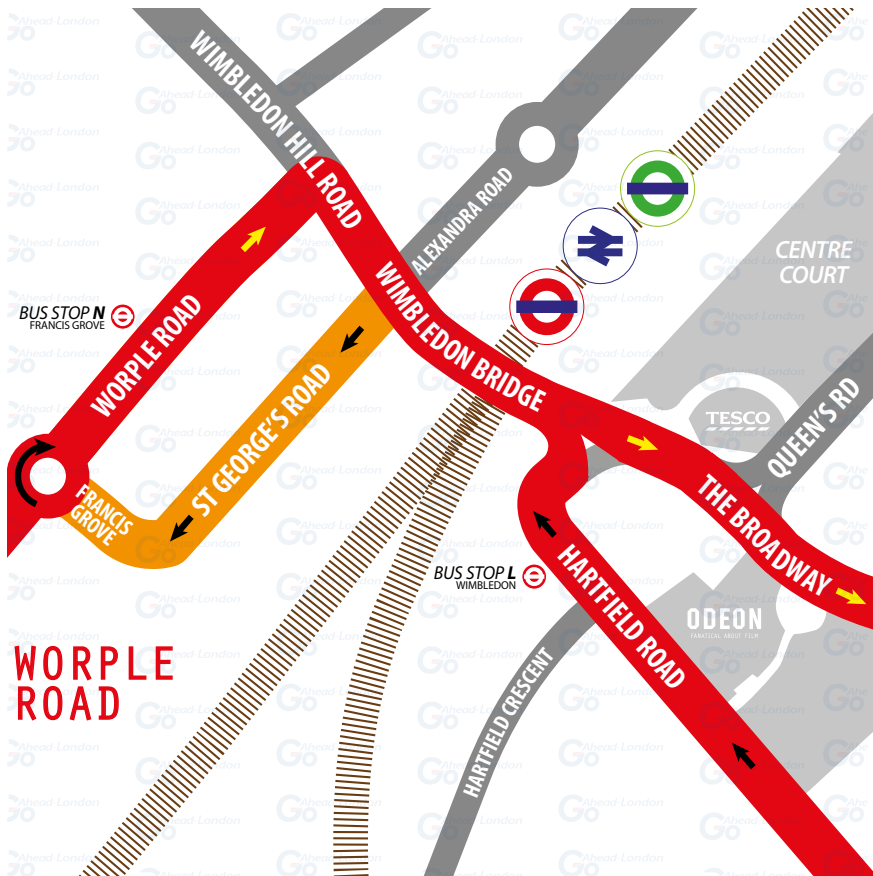
TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Tooting Broadway. Proceed from Hartfield Road via Wimbledon Bridge, St George's Road and Francis Grove. Set down on Hartfield Road at **BUS STOP L**.

Towards Tooting Broadway. Depart to Worple Road. Pick up on Worple Road at **BUS STOP N**.

Turning point only - Buses must not stand. **Blind display: WIMBLEDON.**



WIMBLEDON

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Kingston. Proceed from The Broadway via Gladstone Road. Set down on The Broadway at **BUS STOP D.**

Towards Kingston. Depart to Bus Turning Area. Pick up in Bus Turning Area at **BUS STOP F.**

Turning point only - Buses must not stand. **Blind display: WIMBLEDON.**



COLLIERS WOOD

TURNING POINT

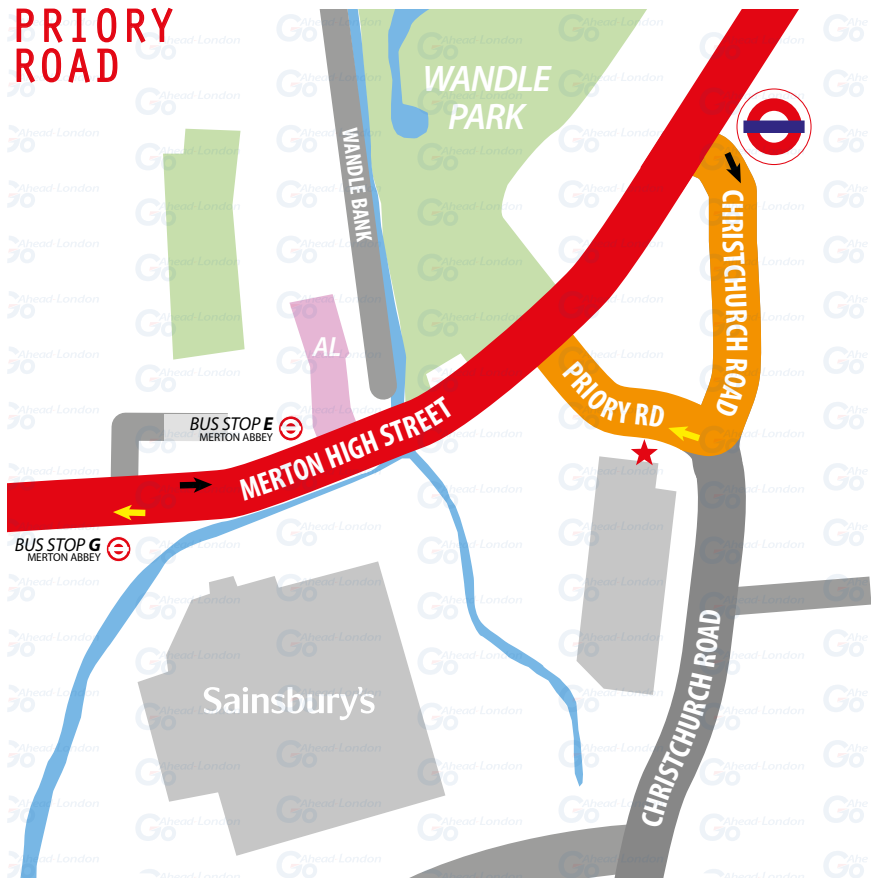
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Kingston. Proceed from Merton High Street via Priory Road to stand. Set down on Merton High Street at **BUS STOP E**.

Towards Kingston. Depart via Priory Road, Christchurch Road and Collier's Wood High Street to Merton High Street.

Pick up on Merton High Street at **BUS STOP G**.

Turning point only - Buses must not stand. **Blind display: COLLIERS WOOD.**



TOOTING BROADWAY

TERMINUS POINT



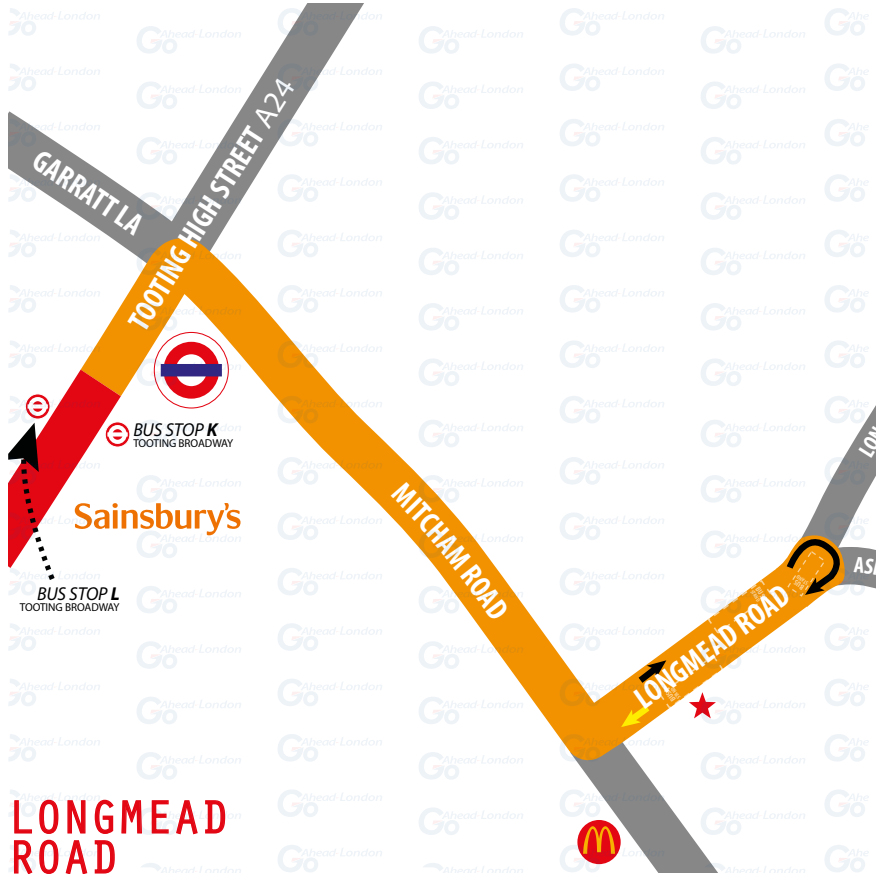
From Kingston. Proceed from Tooting High Street via Tooting Broadway, Longmead Road and Tooting Broadway. Set down on Tooting High Street at **BUS STOP L**.

Towards Kingston. Depart via Longmead Road and Tooting Broadway to Tooting High Street. Pick up on Tooting High Street at **BUS STOP K**.

Public stand for five buses in Longmead Rd in three parts.

- (1) On north side of Longmead Rd for three buses.
- (2) In the centre of Longmead Rd for one bus.
- (3) On south side of Longmead Rd for one bus.

Blind display: **TOOTING BROADWAY.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



CHANGEOVER | MERTON HIGH STREET

Please read your duty card carefully for the changeover location:

Changeovers will take place on Merton High Street outside the garage

Towards Tooting Broadway: **Stop E.** Towards Kingston: **Stop G.**

Always communicate in advance with iBus if you are late for any reason.

BUSY PEDESTRIAN AREA | KINGSTON FAIRFIELD BUS STN

Possible need to reverse vehicle to stand. Metal bell sited to the left on exit. Use maximum speed of 10 MPH. Be very careful of pedestrians stepping into path of bus and other bus movements, especially when reversing. When exiting be sure to check your nearside mirror to ensure clearance of bell.

20 MPH ZONE | EDEN STREET

Heavy activity of pedestrians waiting for buses and crossing between buses serving bus stops. Heavy bus and other vehicle activity. Take care when proceeding through, observing the 20 MPH speed limit. Special care needed for pedestrians crossing and cyclists.

BUSY PEDESTRIAN AREA | CROMWELL ROAD

Congested bus stops especially at peak times with school children who may venture out onto the road as buses approach. Extreme care to be taken when approaching Cromwell Road bus station. Be vigilant for late tending passengers who may want your bus when leaving the stop. Also taking care that your offside exit route is clear of vehicle activity before pulling away.

NARROW ROAD | QUEEN ELIZABETH ROAD

Narrow lanes on bend. Large vehicles will often straddle lanes. Vehicles cutting into your lane at the last minute. Pedestrian crossing at junction. Proceed with caution. Ensure ample room when proceeding on the nearside. Beware of pedestrians waiting to use the crossing especially when school children leave.

NARROW ROAD | CAMBRIDGE ROAD

Lane narrowed considerably reduced because of bus lane on the offside and nearside. Proceed with extreme caution when entering the bus lane checking for vehicle and cyclist activity on your offside and nearside.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



LOW BRIDGE | LONDON ROAD/COOMBE ROAD

Under no circumstances must you enter Coombe Road at the junction of London Road. 12.0 ft low bridge on Coombe Road near Kingston Hospital.

TURNING LEFT | CAMBRIDGE ROAD/LONDON ROAD

Turning Left onto London Road from Cambridge Road. Two Lanes, left lane to turn left and right lane to turn only right. Cars turning left from right hand lane. Proceed with caution looking out for potential vehicles turning left.

LOW TREES | KINGSTON ROAD

Proceed with caution. Low hanging branches especially in wet weather.

CYCLE LANE | KINGSTON ROAD

Narrow lane. Risk of collision. Be vigilant when passing cyclists on this stretch of the road, ensuring enough clearance.

STADIUM | KINGSTON ROAD/JACK GOODCHILD WAY

AFC Wimbledon Football Stadium – Extra vehicle/pedestrian activity. Proceed with extreme care and caution on match days, looking out for pedestrians walking onto the road between parked cars.

PARKED VEHICLES | BURLINGTON ROAD

Parked vehicles on both sides. Proceed with caution when passing.

RAISED SPEED TABLE | BURLINGTON ROAD

Risk of damage to vehicle and risk of discomfort/injury to passengers. Reduce speed on approach to minimise discomfort to passengers and avoid damage to bus.

SCHOOL CHILDREN | BURLINGTON ROAD

Burlington Road Junior School. Heavy vehicle and pedestrian activity especially when school finishes. Extreme care and caution on approach to school. Look out for any pedestrians/children who may be trying to cross.

RETAIL STORE | BURLINGTON ROAD

B&Q Superstore. Vehicles entering and leaving car park. Be aware of vehicles entering and exiting entrance of car park.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



LEVEL CROSSING | BURLINGTON ROAD

Vehicles from opposite direction turning right in West Barnes Lane. Vehicles exiting left into Burlington Rd. High risk of collision. **When approaching this junction you must give way. Proceed with extreme caution when clear to cross junction.**

SCHOOL CHILDREN | WEST BARNES LANE

Raynes Park High School. Extreme care and caution on approach to school. Look out for any pedestrians/children who may be trying to cross.

CYCLE LANE | WEST BARNES LANE

Risk of collision. Be vigilant when passing cyclists on this stretch of road, ensuring enough clearance.

TIGHT LEFT TURN | COOMBE LANE/WEST BARNES LANE

Tight left turn towards Kingston. Queuing traffic in offside lane. Traffic signal pedestrian crossing. Risk of collision. Proceed with extreme care and caution.

VOLUME OF PEDESTRIANS | RAYNES PARK STATION

Pedestrian activity at peak times exiting/entering station using crossing. Risk of collision when pulling out from bus stop in both directions due to vehicles facing traffic island. Risk of vehicles cutting in front of buses. Proceed with extreme caution when approaching pedestrian crossing. Ensure you check your offside mirror when pulling away from the bus stop that your exit is clear.

EMERGING TRAFFIC | COOMBE LANE/RAYNES PARK

Traffic emerging from under bridge to join carriageway from your nearside onto Coombe Lane. Cycle parking racks situated between bus stop and pedestrian crossing close to kerb. Beware and check your nearside when passing this bridge for vehicles joining your lane from under bridge. Beware of cyclists parking or unlocking cycles and joining the carriageway from pavement.

SCHOOL CHILDREN | WORPLE ROAD

High volume of school children at bus stops during start/finish of schools. Risk of surge forcing children into road. Painted cycle lanes. Approach these bus stops with extreme caution. Check nearside for latecomers before pulling away. Check nearside mirror for cyclists before pulling into bus stops.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



LOW BRIDGE | LOWER BRIDGE ROAD/RAYNES PARK

Under no circumstances must you enter Lower Downs Road. There is a very low bridge. 7.9 ft low bridge on Lower Bridge Road, south of Worple Road.

SCHOOL CHILDREN | WORPLE ROAD

High volume of school children at bus stops during start/finish of schools. Risk of surge forcing children into road. Check nearside for latecomers before pulling away. Check nearside mirror for cyclists before pulling into bus stops.

BUS STAND | WORPLE ROAD/FRANCIS GROVE

Bus stand for 3 buses prior to bus stop. Proceed with caution when passing bus stand and look out for pedestrians trying to cross between buses parked on the stand. Do not allow passengers to enter/disembark until on the stop.

TIGHT RIGHT TURN | WORPLE ROAD/WIMBLEDON HILL

Tight right turn due to angle of traffic island. Possible risk of collision from rear of bus whilst turning. Try to straddle both lanes at this junction prior to turning right and regularly check your nearside mirror.

TIGHT LEFT TURN | WORPLE ROAD/WIMBLEDON HILL

Tight left turn onto Worple Road. Steel bell sited on corner by Ely's store. Take this left turn wide, ensuring no passing traffic on the nearside also ensuring clearance of bell.

LANE CHANGES | WIMBLEDON BRIDGE

Lane changes from two into one. Vehicles change lanes without indicating. Check both mirrors on approach for vehicles under/overtaking.

BUSY PEDESTRIAN AREA | CENTRE COURT

High volume of pedestrian activity during peak times. This includes school children and the likelihood of surge forcing pedestrians onto road. Approach these bus stops with caution and very slow speed.

20 MPH ZONE | CENTRE COURT

Multiple routes serving this stop. When departing stop, having to cross one lane of traffic. Adhere to 20 MPH speed limit. Care and caution when crossing lane for vehicles overtaking to turn left onto Queens Road.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIANS CROSSING | SIR CYRIL BLACKWAY

Pedestrians crossing between bus lanes in station. Enter bus station with extreme caution looking out for pedestrians crossing.

VERY SHARP BEND | THE BROADWAY/MERTON ROAD

Approach bend and zebra crossing at slow speed. Crossing - slippery when wet.

TURNING RIGHT | SOUTH WIMBLEDON STATION

Need to cross two lanes of traffic to turn right, After serving the stop at South Wimbledon Stn, ensure your exit is clear of traffic before manoeuvring across two lanes of traffic. Take care and caution when turning right into Merton Road.

TWO LANES | MERTON HIGH ST/HAYDONS ROAD

Two lanes of traffic. Offside straight ahead, Nearside left turn Beware of nearside traffic undertaking to go straight ahead at this junction.

CYCLISTS | COLLIERS WOOD STATION

Cycle lane merges into carriageway. Cyclists join carriageway from nearside.

CYCLE SUPER HIGHWAY CS7 | COLLIERS WOOD

Two lanes into one. Beware of vehicles trying to overtake as two lanes merge into one. Beware of cyclists on the nearside using the super cycle highway.

YELLOW BOX JUNCTION | TOOTING HIGH ST/BROADWAY

Traffic light camera and yellow box junction. Always obey the traffic signals and do not enter the box junction unless your exit is clear.

BUSY PEDESTRIAN AREA | TOOTING BROADWAY

Vehicles changing lanes without indicating. Be vigilant for pedestrians crossing without looking or on your green light. Also be vigilant for vehicles changing or cutting into your lane.

BUS STAND | LONGMEAD ROAD

Parked buses and pedestrian activity. Risk of collision. Proceed with extreme care and caution when entering, manoeuvring and exiting this bus stand.

RRA EXPIRY DATE: 10-09-2021

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 131 | CURTAILMENTS:

| | | | |
|------------|-------------------------|------------|-------------------------|
| KNG | Kingston, Fairfield Bus | NM | New Malden, Kingston Rd |
| FNT | Fountain Roundabout | SC | Shannon Corner |
| RP | Raynes Park, Worple Rd | WWR | Wimbledon, Worple Road |
| WMB | Wimbledon, Sir Cyril | CW | Colliers Wood |
| TBS | Tooting Broadway | | |

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault